



# Starbucks EMEA – Customer Care Contact Details

LAST UPDATED: 3<sup>RD</sup> DECEMBER 2024

<b><u>Germany</u></b>
Are you or have you been our guest and would like to ask us a question? Then please send our guest service an email to <a href="mailto:starbucks.gaestesevice@amrest.eu">starbucks.gaestesevice@amrest.eu</a> or call us on the following number +49 800 7263333. Our service hours are: Daily (Mon-Sun) 09:00 - 17:00.
<b><u>France &amp; Luxembourg</u></b>
For all requests, you can send us an email at <a href="mailto:service.clientele@starbucks.fr">service.clientele@starbucks.fr</a> . We will do our best to answer you as soon as possible.
<b><u>Spain</u></b>
You can send us an email to <a href="mailto:customerservice@starbucks.es">customerservice@starbucks.es</a> . We will do our best to respond to you as soon as possible.
<i>The user is informed that, by making the appropriate request to the email address, he/she accepts the processing of his/her personal data for the management of the request.</i>
If you wish to contact us by post, please direct your questions and comments to: Customer Service, Starbucks® Coffee España SL, Camino de la Zarzuela, nº 1, 28023 Madrid
<b><u>Portugal</u></b>
You can send us an email to the following email address: <b><i>starbucks@starbucks.pt</i></b> . We will try to respond as soon as possible.

The user is informed that, by sending a request to the email address, he/she accepts the processing of his/her personal data for the purposes of managing the request.
<b><u>United Kingdom</u></b>
Queries to be submitted via the following link: <a href="https://customercare.starbucks.co.uk/sbux?lang=en&amp;_gl=1*1w2c0z5*_gcl_au*MTQxMzkwNjI4NC4xNzMzMzE5OTU1">https://customercare.starbucks.co.uk/sbux?lang=en&amp;_gl=1*1w2c0z5*_gcl_au*MTQxMzkwNjI4NC4xNzMzMzE5OTU1</a>
<b><u>Republic of Ireland &amp; Northern Ireland</u></b>
To get in touch with our Customer Care team, please send an email to <a href="mailto:StarbuckscustomerIRL@eegroup.ie">StarbuckscustomerIRL@eegroup.ie</a> , alternatively you can reach us on <a href="#">Twitter</a> , <a href="#">Instagram</a> or <a href="#">Facebook</a>
For any query relating to a Starbucks reward account or card please include your full account email address, card number and date of birth as listed on your account for verification purposes.
<b><u>Switzerland &amp; Austria</u></b>
You can reach us via the contact form <a href="#">here</a> . You can also reach our guest service by phone or email.
<b>Phone:</b> +41 800 22 00 66
<b>Email:</b> <a href="mailto:contact@customerservice.starbucks.ch">contact@customerservice.starbucks.ch</a>
<b><u>United Arab Emirates, Kingdom of Saudi Arabia, Kuwait, Qatar, Bahrain, Kazakhstan, Egypt, Lebanon, Jordan, Oman, Azerbaijan, Morocco</u></b>
For General customer issues, please email: <a href="mailto:starbucks.mena@alshaya.com">starbucks.mena@alshaya.com</a>
<b><u>Hungary</u></b>

You can contact us by email at [starbuckshungary@amrest.eu](mailto:starbuckshungary@amrest.eu), we will try to respond as quickly as possible.

If you wish to contact us by post, please send your questions and comments to Amrest Kávészó Kft., Starbucks, 1138 Budapest, Dunavirág u. 2-6. C. 2nd floor.

**Belgium**

To get in touch with our Customer Care team you can email [customer.care@starbucks.be](mailto:customer.care@starbucks.be)

**Italy**

Please submit queries to the following form: <https://www.starbucks.it/servizio-clienti/>

**Poland**

Send an email to [starbucks\\_info@amrest.eu](mailto:starbucks_info@amrest.eu) .

**Romania**

To get in touch with our **Customer Care** team you can submit a query at [starbucksro\\_info@amrest.eu](mailto:starbucksro_info@amrest.eu)

**Czechia**

To get in touch with our customer care team, you can send an inquiry to: [starbucks\\_info\\_cz@amrest.eu](mailto:starbucks_info_cz@amrest.eu)

**Bulgaria**

Contact our teams on the following email: [asya.stoycheva@amrest.eu](mailto:asya.stoycheva@amrest.eu)

**Serbia**

<p>To get in touch with our customer care team, you can send an inquiry to:  <a href="mailto:starbucks_rs@amrest.eu">starbucks_rs@amrest.eu</a></p>
<p><b><u>Slovakia</u></b></p>
<p>If you want to get in touch with our customer care team, you can send an inquiry to: <a href="mailto:starbucks_info_sk@amrest.eu">starbucks_info_sk@amrest.eu</a></p>
<p><b><u>Finland</u></b></p>
<p>Get in touch via <a href="mailto:sales@sspfinland.fi">sales@sspfinland.fi</a></p>
<p><b><u>Denmark</u></b></p>
<p>Contact customer service:  Tel.: 8778 6000  Mail: <a href="mailto:salling@salling.dk">salling@salling.dk</a></p>
<p>We are always ready to help you and gladly accept inquiries. You can also write to us on <a href="#">live chat</a> or leave a message and we will respond as soon as possible.</p>
<p><b><u>Norway &amp; Sweden</u></b></p>
<p>To get in touch with our Customer Care team you can submit a query <a href="#">here</a>.</p>
<p><b><u>Greece &amp; Cyprus</u></b></p>
<p>+30 210 98 56 381  <a href="mailto:info@starbucks.com.gr">info@starbucks.com.gr</a></p>
<p><b><u>Malta</u></b></p>
<p>To get in touch with our Customer Care team you can submit a query <a href="#">here</a>.</p>

<b>Turkey</b>
Contact information and options can be found here: <a href="https://www.starbucks.com.tr/contact">https://www.starbucks.com.tr/contact</a>
<b>South Africa</b>
To get in touch with our Customer Care team you can submit a query to: <a href="mailto:customerservice@starbucks.co.za">customerservice@starbucks.co.za</a>
<b>Netherlands</b>
To get in touch with our Customer Care team you can email <a href="mailto:customercare@starbucks.nl">customercare@starbucks.nl</a>